

XII. Directions for the Staff Exit Survey

The purpose of the Staff/Volunteer exit survey is to collect information about workers' experiences with the Healthy Start program and the reasons why staff leave the Healthy Start program. Supervisors or Program Managers should provide a copy of the Exit Survey and a stamped envelope addressed to NPC Research (see below) to any staff member (FSW, Administrative Assistant, Volunteer Coordinator, Supervisor, Manager, etc.) who has worked for the program as an employee (paid out of the program budget), and to volunteers serving in a staff capacity, before the staff person leaves her/his position. Staff should be encouraged, but not required, to complete the survey and mail it directly to NPC Research.

If the individual has already left the program, Program Managers or Supervisors should mail a survey to their home address.

Please provide a stamped envelope addressed to NPC Research, Attention: Healthy Start, 4380 SW Macadam Ave., Suite 530, Portland, OR 97239-6408.

Any questions regarding the exit survey should be addressed to Karen Van Tassell (503-378-5120) or Beth Green (503-243-2436).

HEALTHY START STAFF & VOLUNTEER EXIT SURVEY

Please complete the following survey about your experiences as a staff or volunteer with the Healthy Start Program. Your answers are confidential, and will help us to continue to Healthy Start's services and work environment. Please mail your completed survey, using the envelope provided, to NPC Research, Attention: Healthy Start, 4380 SW Macadam Ave, Suite 530, Portland, OR 97239.

1. What was the County or Region of the Healthy Start program for which you worked (*optional*)? _____

2. What role(s) did you have (*check all that apply*)?
 - Administrative Assistant/Clerical/Data Entry or equivalent
 - Family Support Worker (FSW)
 - Supervisor
 - Manager
 - Other (*please describe*): _____

3. How long did you work for this Healthy Start program? _____
(years/months)
 - a. If you worked in more than one role/position in this program, how long were you in your current position?
_____ (years/months)
 - b. Have you worked for any other Healthy Start program or in any other capacity for Healthy Start? If so, please describe:

4. What are your reason(s) for leaving (*mark all that apply*):
 - Leaving for another position (*please indicate why below*)
 - Better pay
 - Better hours
 - Better benefits
 - Less stress
 - Different type of work
 - Got a promotion
 - Other: _____

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- Was burned out
- My Healthy Start position was cut
- Moving/moved
- Going to school or other training
- Unhappy with my job
- To take care of/spend more time with family
- Other (*please describe*): _____

5. The best part about this job was:

6. The biggest challenge for me in this job was:

7. How would you rate your satisfaction with this job? Please circle one.

- 1=very satisfied
- 2=satisfied
- 3=neutral
- 4=dissatisfied
- 5=very dissatisfied

8. Please tell us a little more about yourself (*optional*):

- a. Race/ethnicity: _____
- b. Gender: male/female
- c. Age: _____

9. Is there anything else you'd like to tell us about your experience with Healthy Start and/or your reasons for leaving the program?

Thank you for completing this survey!
Please mail the completed form to: NPC Research, Attention: Healthy Start,
4380 SW Macadam Ave, Suite 530, Portland, OR 97239